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WINTER 2010 NEWSLETTER

TOPEKA'S CAR CARE PROS

Meet the "Other" Yingling's: Yingling's Auto Body

You may not have realized it on your previous visits to Yingling's Auto Service, but just behind our main building sits the other member of the Yingling's automotive family: Yingling's Auto Body. Our full-service collision repair facility has helped our customers get their vehicles back to pre-accident condition since 1995.

At first, Yingling's Auto Body shared a home with Yingling's Auto Service. But in 2008, we built a larger, separate facility to keep up with demand. In this super-sized space, we can take care of nearly any size vehicle, including recreational vehicles and large trucks. Today Yingling's Auto Body is not only a collision repair shop but also a one-stop destination for all your RV repair needs. We repair body damage and slides; replace awnings, roofs, water heaters and water tanks; and re-skin body sides.

Should your vehicle ever need body work, you now know where to go: right behind where you already take your car for your other maintenance and repair!



Yingling's and the Topeka Rescue Mission Get Another Family Back on the Road

We may not think of transportation as a basic need like food or shelter, but when it comes to finding employment, it's just as important. That's why the Topeka Rescue Mission provides disadvantaged families with refurbished vehicles as part of its overall effort to support the needy in the Topeka area.

Michael Pledger and his family of four was one of those deserving recipients. After a vehicle was donated by Stephen Zuiss to the Topeka Rescue Mission, Yingling's fixed up the car to get it ready for Michael and family. We donated all the labor necessary to make the car safe and comfortable, installing an engine and stereo donated by Curt and Jane Lewis of A&A Auto Salvage in Topeka. With the new vehicle, Michael was able to find full-time employment and the family moved into an apartment of its own.

Your old vehicle can have a tremendous impact on the life of a family like the Pledgers. If you'd like to donate a car, please contact Guillermo Pena of the Topeka Rescue Mission at 718.354.1744 x319.



First-Time Customers Get the Shirts Off Our Backs

If you're new to Yingling's, mention this newsletter on your first visit and we'll give you a free Yingling's t-shirt!



Employee Spotlight

Take a quick peek into the life of one of Yingling's Auto Body's employees:

Chase Brady

Chase Brady began working for Yingling's in November, 2006 during his second year at Washburn Tech. Chase started as a part time technician and is now the head painter and detailer. He is engaged to Danielle and they plan to be married this coming April. They just bought their first house in October 2009 and love having their own home.



Q Who inspires you the most?

A I would have to say that my dad inspires me the most. I learned my work ethic from him and also learned how to set goals for myself and be able to achieve them.

Q What is your biggest accomplishment in life so far?

A Buying a house and getting married are my two biggest accomplishments.

Q What kind of car do you drive? What do you wish you were driving?

A Currently I drive a white 2003 Ford Explorer Sport Trac. I wish I were driving a 1967 Shelby Cobra, with a more modern appeal.

Q What is your favorite thing to do when the weather is cold?

A I don't enjoy the cold weather as much as I do summer. One thing I like to do when it snows is to have snowball fights.

Q What's your favorite kind of music? Your favorite musical group?

A I don't really have a favorite kind of music; I will listen to anything and have some days where I listen to rock, alternative and country. If I had to pick a favorite group, I would say Matchbox Twenty.

RULES OF THE ROAD Gone Ridiculous

**Most traffic laws make us safe.
These just make us laugh.**

- 1. No party pollution!** In Hermosa Beach, California, it's illegal to spill your margarita on any street. But feel free to dump your martinis and sidecars with impunity.
- 2. Wild and distracted drivers motoring through Derby, Kansas, beware.** That fair city has made it a misdemeanor to screech your tires. Squeal, and you could spend up to 30 days in jail.
- 3. Don't let your road rage boil over in Rockville, Maryland.** It's a misdemeanor to swear from a vehicle, even if someone seems to have found his driver's license in a cereal box.
- 4. In Glendale, California,** it's illegal to jump from a car at 65 mph. Glendale, California, is just looking out for you, guys.
- 5. International bizarre traffic law!** No drivers gone wild in Thailand. You can be ticketed for driving a car or motorcycle while topless.



Join our E-Club and Get a Free Aquapel® Windshield Treatment

Members of the Yingling's E-Club receive emails with special offers and news about upcoming promotions at Yingling's Auto Service. Send us your email address to join the club, and we'll send you your first deal—a coupon for a free Aquapel® windshield treatment. Aquapel helps keep your windshield clear, even in the most formidable snowstorm or hardest downpour.

Save the Date for Yingling's 2nd Annual Car Care Clinic

- Saturday, April 24, 2010
- 10 a.m. – 2 p.m.
- Maintenance tips, money-saving tricks and ways to help your vehicle make it to 100,000 miles and beyond.
- Details to come!



EIGHT TIPS FOR WINTER DRIVING

Ah, winter: the season of scrapers, stalls, skids and grouchy drivers stuck on the highway for three hours during a snowstorm. While winter can be a pain in the rear, there are steps we can take to make sure that pain never gets above a dull ache. Here are some ways you can improve your winter driving experience.

Preparation

1. Get a winter tuneup.

You want to make sure your vehicle is in good running condition before the blizzard, not after. Address any issues you may have been putting off, and have your technician check your engine, battery, belts, fluids, wiper blades and tire pressure.

2. Assemble your supplies.

Stock your trunk with the winter must-haves: snow shovel, scraper/brush, flashlight, abrasive material (like kitty litter, salt or sand), jumper cables, a warning device (e.g., flares or reflective triangles), high-energy snacks, a coffee can with candles and matches (to stay warm if you get stranded!), blankets, hats and gloves.

3. Keep your gas tank full.

The engine is what will keep you warm if you get stranded. Make sure you always have enough gas in the tank to keep the engine running if you have to hang out in the middle of nowhere for awhile.

4. Get to know your car.

Every car handles differently in the snow. If you've bought a new vehicle since the last snowfall or are a newer driver, take some time to get acquainted with your car's vital stats and quirks. Do you have front-, rear- or four-wheel drive? Antilock brakes? Traction control? So you know what to expect when you're on the wintry roads, drive your car around in an empty parking lot.

5. Clear off your car—the whole thing!

No matter how big a hurry you're in, or how cold your hands are, you can't clear just a peephole. If you wipe off just a tiny hole, one of three things is going to happen:

- 1) snow from your roof will fall down and cover the windshield, placing you in peril;
- 2) the snow will fly off and hit another driver's windshield, placing that person in peril; or
- 3) you will be written a ticket for driving with obstructed vision, placing your wallet in peril.

Incidents

1. Stuck in the snow/ice

So your vehicle is not too into leaving its parking space, eh? To free yourself, turn your wheels from side to side a few times to move the snow out of the way. Then, ease forward. Don't press too hard on the gas—if you start spinning your wheels, you'll just get more stuck. You can also try rocking your vehicle back and forth from forward to reverse, pressing lightly on the gas each time. Put down the kitty litter you stashed in your trunk to give yourself extra traction.

2. Skidding

If your rear wheels start to skid, turn the steering wheel in the direction you want the front wheels to go. Then if they start skidding the other way, gently move the steering wheel toward that side. If your front wheels skid, take your foot off the gas and shift into neutral. Don't try to steer immediately! Wait until the wheels skid sideways, slowing the vehicle and restoring traction. Then you can steer in the direction you want to go and shift back into drive.

3. Stranded!

If your vehicle lets you down out in the cold, there are ways to keep yourself warm while you wait for help to come. First, run the engine for heat once every hour, or every half-hour in extreme cold. Clear snow from around the tailpipe to make sure that carbon monoxide doesn't start building up in the cabin. Remember the stuff you packed in your trunk? Wrap yourself up in the blankets, and light a candle inside your coffee can if you need extra heat. As chilly as you may be, leave one of the windows open a crack. Freezing wind and driving, wet snow can seal a vehicle, and once your rescuers come, you don't want to spend any more time in your car than you have to.



Tell Your Friends

We greatly appreciate your referrals. Our business is built on your recommendations to family and friends, so we're grateful whenever you pass our name along. Thanks for thinking of us!

The logos used in this newsletter are the intellectual property of the companies they represent and are used exclusively for the illustrative purpose of representing brands that we are qualified and experienced to maintain and repair.





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KIDS' Corner



Things To do on Cold Winter Days!

Can't stay indoors another minute? Here are some ideas for fun outdoor activities. Dress warmly and have fun getting some fresh air and exercise.

1. Make a snow angel by lying on your back in the snow, spreading out your arms to the side and then moving them up and down. Get up carefully and see your angel with wing prints.
2. Build a snow fort. Have a snowball fight.
3. Build a snowman. Give him a carrot nose and a hat.
4. Take a walk and look for animal tracks.
5. Play chase, tag or hide and seek.
6. Scavenger hunt for winter nature stuff.
7. Go ice skating.
8. Go sledding down a hill.
9. Shovel a path in the yard like a maze.
10. Play expedition. Pretend you are an explorer going to the North Pole.
11. Decorate a tree in your yard with streamers to blow in the wind.

When you are tired and chilly, head back inside for hot chocolate, spiced tea or hot cider and rest!

Spiced Hot Chocolate

SERVES 4

Ingredients:

- * 4 cups milk (soy, rice, almond, cow, etc.)
- * 4 tablespoons unsweetened cocoa
- * 4 teaspoons sugar (or more to taste)
- * 1/2 teaspoon freshly grated nutmeg
- * 1/2 teaspoon chili powder
- * 4 cinnamon sticks (optional)
- * whipped cream or marshmallows (to garnish) (optional)
- * ground cinnamon (to garnish) (optional)

Directions:

Place milk, cocoa and sugar in saucepan. Heat to boiling, then turn off heat. Stir in nutmeg, chili powder, and stir to mix. Pour into four mugs, and place cinnamon sticks in mugs, if using. Garnish with whipped cream or marshmallows and sprinkle with cinnamon if desired. Enjoy!

