



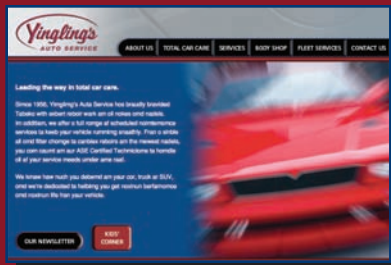
Tune-Up • Brakes • Electrical • Routine Maintenance
Transmission Service • Front End • Tires • CV Joints
Coolant Flush • Timing Belts • Alignments
Shocks/Struts • Fleet Services • Body Shop

WINTER 2008 NEWSLETTER

TOPEKA'S CAR CARE PROS

Website Upgrades

The next time you log on to our website yinglings.com, there might be exciting changes in store. We're getting ready to launch some upgrades to our site that will make your Yingling's experience even better. First, you'll now be able to easily schedule appointments online. Just fill out a simple form, and you'll be all set for your next service.



Next, we added a Meet the Team section to the site. You'll be able to learn all about the highly skilled technicians who work on your vehicles: their certifications, their experience and how long they've been at Yingling's Auto Service. The next time you come in, you'll be able to put a name to that friendly face underneath the hood.

Finally, we created an interactive shop tour. You'll have a behind-the-scenes pass to our entire facility, and while you're exploring, you'll be able to see who works in every area. Whether you're a new or longtime customer, you'll know everything about us, inside and out.

The upgrades should be ready soon, so be on the lookout for the enhanced yinglings.com on a computer near you!

A Customer Writes ...

Dear Brian, Tom and Pete,

Again, thank you for the excellent service you have always given to me. With your help, I hope to keep this "ole" Olds until I have to park it. Kind deeds change lives.

Sincerely,

Ann Navarre

Great Neighbor Fundraiser Coming Soon!

At Yingling's Auto Service, we believe that being a good business means being a partner in the community.

Our Great Neighbor Fundraiser helps us do just that—with your assistance, we provide support to deserving people in our area.



The Great Neighbor Fundraiser benefits Topeka Rescue Mission (trmonline.org). The Topeka Rescue Mission is a Christian ministry dedicated to providing food, shelter, clothing, training and hope to homeless and impoverished men, women and children.

When you purchase the Great Neighbor coupons for \$20 (a value of more than \$150), 100% of the proceeds go to Topeka Rescue Mission. Together, we can support a worthy cause and make our community an even better place to live.

Yingling's Team Struts Its Stuff at the Topeka Labor Day Parade

Yingling's Auto Service helped celebrate this Labor Day by marching in Topeka's annual parade. We wound our way through downtown Topeka to the State Capitol building, showing off our vintage cars and tossing Yingling's T-shirts to the crowd. The shirts were a big hit, especially with the youngsters!

The Topeka Labor Day parade was a great way to cap off the holiday weekend. We hope to see all of you on the sidelines next year!



Employee Spotlight

Take a quick peek into the life of one of Yingling's Auto Service's employees:

Joe White

I am a Technician at Yingling's. I do electrical and maintenance/repairs. I have a new baby son named Quinton William White, born on November 6. My other son is Zander Joseph, age three.



Q Tell us about your brother.

A He's great! But I don't want to share with him.
—Zander

Q Who gets up in the middle of the night?

A Mom, or Dad on weekends.
—Zander

Q Do you sing to your brother? What do you sing?

A Yes, I sing *The Alphabet Song*.
—Zander

Q Does your brother have a favorite toy?

A His favorite toys are a frog and toy crab.
—Zander

Q Do you change diapers?

A No! I just like to watch.
—Zander

Q What is your favorite thing to do with your brother?

A I like to help Mom or Dad feed him.
—Zander

Q What are your hopes for the future for your children?

A Just for them to be happy and do something they can be proud of.
—Joe

Can You Guess the Answer?

(answers to questions from the back page)

1. France
2. Tin Lizzie
3. 1923

DRIVING GREEN

Gas consumption is a big part of what makes driving not-so-earth-friendly, and the little things that can increase it are astonishing. Improperly tightened or missing gas caps, for example, waste 147,000,000 gallons of gas per year.

But gas caps are small fries among gas-guzzling culprits. Some of the biggest offenders, and how much damage they cause to your car's miles per gallon, are:

- » underinflated tires and incorrect wheel alignment
(cost one to two miles per gallon)
- » dirty oil
(one mile per gallon)
- » slipping automatic transmission
(one mile per gallon)
- » malfunctioning cooling system thermostat
(two miles per gallon)
- » misfiring spark plug
(two to three miles per gallon)

How big a difference could all these minor problems make? When added together, the cost of the wasted gas could be more than the recent increases in prices at the pump.

The good news is that all these conditions can be easily remedied—or prevented in the first place—with some easy maintenance. Bring your vehicle in, and we can make sure that these little culprits aren't hurting your mph or the Earth.

—Info from carcare.org

Tidbits

Are You Afraid of the Dark?

Winter means more hours of darkness, so make sure your vehicle's lights are ready for the extra work. Check your headlights, turn signals, brake lights, side lights, parking lights, tail lights, backup lights and license plate lights at least once a month. And if something's not working properly, have it fixed right away.

Fill That Tank

Winter is not the time to run on fumes. If you get stuck or stranded (think snowstorm), the engine will be your only source of heat. Don't let the gauge dip below a quarter full until spring rolls around.

—Info from *Car Talk*® and carcare.org

How to Jump-start Your Car and Stay Alive While Doing It

Jump-starting your car can get you back on the road, but if you're not careful, it can also cause serious injury. Here's a step-by-step guide to keep you safe when you pull out those cables.

Step One: Read the Manual

Your owner's manual may have specific instructions for jump-starting your particular vehicle. Some cars have fuses that need to be removed, sometimes the battery is somewhere other than the engine compartment and some manufacturers don't allow jump-starting at all. Follow the procedure described in the manual exactly, even if it's a little different than the one we suggest.

Step Two: Position the Vehicles

Park the cars close to each other so that the cables can easily reach. Make sure the cars are not touching each other.

Step Three: Identify the Terminals and Cables

Locate the battery terminals in each car (or jump-start terminals, if your battery isn't in the engine compartment). The positive terminal has a plus (+) sign. The negative terminal has a negative (-) sign.

Next, look at your jumper cables. The red cable is the positive cable and will go with the positive terminals. The black cable is the negative cable and will go with the negative terminals—and the ground.

Step Four: Connect the Cables

Take the red cable and connect one end to the dead car's positive battery post (or jump-start terminal). Connect the other end of the red cable to the live car's positive battery post.

Then, connect one end of the black cable to the live car's negative battery post. Do not connect the opposite end of the black cable to the dead car's battery post.

Step Five: Ground the Black Cable

Find an unpainted metal part of the dead car's engine, away from the battery. The engine manifold is a good place. So is the air conditioner compressor bracket or the alternator bracket. Connect the other end of the black cable to this spot.

Be careful to avoid any moving parts, such as belts, when deciding where to put this end of the black cable.

Step Six: Starting the Engines

Start the live car's engine first. Then start the dead car's engine. You should be back in business.

If the dead car's engine doesn't come to life, wait two to three minutes and try again. If it still doesn't work, one of your connections probably isn't exactly right. Turn off the engines and disconnect the black cable from the dead car. Jiggle the other three cable clamps to make sure they're making good contact with the terminals. Then set the black cable back up and try again.

Step Seven: Disconnect the Cables

Take off the jumper cables in the reverse order that you put them on (unless your owner's manual says otherwise—some manufacturers have different recommendations). Disconnect the black cable from the dead car, then from the live car. Next, disconnect the red cable from the live car and finally from the dead car.

Step Eight: Drive Away

Your vehicle should be good to go. Give yourself a pat on the back for jump-starting a car successfully—and safely.

—Info from Car Talk®.





TOPEKA'S CAR CARE PROS

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KIDS' Corner

Sledding is one sport that makes cold, snowy winters more bearable, and enjoyable. To minimize the risk of injury while having fun, here are some good safety rules to follow when sledding:

- » Only sled down hills with gentle slopes that have lots of room to stop.
- » Sled during daylight.
- » Choose a sled or toboggan that is easy to control.
- » Tuck in scarves, strings and long toques.
- » Wait until the path is clear before starting down the hill.
- » Always sit or kneel facing forward.
- » Children under five years of age should be with an adult on toboggans.
- » Roll to the side if you have to get off in a hurry.
- » Watch for other people coming down the hill behind you.
- » Quickly get out of the way when you reach the bottom.
- » Keep to the side of the hill away from people coming down, and when you climb back up the hill.



Avoid:

- » Hills that are too steep.
- » Hills that are too icy.
- » Hills that have too many obstacles (trees, bumps, etc.).
- » Inner tubes, crazy carpets, flying saucers, garbage bags and cardboard boxes. They are difficult to control.
- » Overcrowding a toboggan with too many riders.
- » Going downhill head first (no lying down).
- » Using your hands and feet to stop the toboggan if you lose control.

Can You Guess the Answer? (See page 2 for answers)

1. The founder of Chevrolet was from what country?
2. What was the nickname for the Model-T?
3. What year were radios first offered in automobiles?