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SPRING 2008 NEWSLETTER

TOPEKA'S CAR CARE PROS

Yingling's ONAN/RV Repair Center Is Now Open!

At Yingling's Auto Service, we've decided to build an RV Center after discovering that there were few local repair options for RVs. Currently, RV owners have to travel a great distance just to have their vehicles looked at. Yingling's center will be the only dedicated ONAN/RV facility within 60 miles.

We've constructed a new, state-of-the-art RV repair center to get troubled RVs up to speed. Our 4,300-sq.-ft. facility, big enough to fit four full vehicles at one time, is now open.

Yingling's will leverage its extensive repair experience, including its previous experience with RVs, to offer expert paint and body work, as well as provide ONAN generator repair services.



Stop by and ask for a tour!

Why Yingling's?

From a simple oil and filter change to complex repairs on the newest models, Yingling's ASE certified technicians are equipped to handle all service needs under one roof and are still regarded as the experts in diagnosing and repairing electrical problems.

Yingling's is the largest locally owned and operated independent auto repair facility in Topeka. "We try to treat the automobile and the owner honestly and respectfully, and do the work at a fair price," says Brian Yingling, carrying on his father's business values. Brian's son, Brandon, is proud to be a fourth generation Yingling, ready to carry on the tradition of expert auto care at the shop.

After 50 years of business, the Yingling family will tell you what they are most proud of—the loyalty of their customers, some of whom have been coming in for service since the 1950s.

Buckle Up!

According to the National Highway Traffic Safety Administration (NHTSA), seat belts save approximately 13,000 lives in the United States each year. Furthermore, the NHTSA estimates that 7,000 U.S. car accident fatalities would have been avoided if the victims had been wearing belts.

Unfortunately, not everyone takes the time to buckle up, or they may do so incorrectly. The lap belt needs to fit over your hips, not your abdomen, and the shoulder belt should lie on your chest and over your shoulder. Remove any slack from the belt.



While seat belts do occasionally contribute to serious injury or death, nearly all safety experts agree that buckling up dramatically increases your chances of surviving an accident. According to the NHTSA, seat belts reduce the risk of death for a front seat car occupant by about 50 percent.

Employee Spotlight

Take a quick peek into the life of one of Yingling's Auto Service's employees:

Brandon Yingling

Brandon is an ASE certified automotive technician who has worked in the family business for 13 years. He is the parts manager and estimator.

Brandon has been married to Christa for eight years and they have two daughters, Jaidyn, age six and Brooklyn, age three.



Brandon asked his girls these questions:

Q *Are you involved in any activities?*

A Jaidyn: Soccer, softball, Girl Scouts and basketball.
Brooklyn: I like to play and eat.

Q *What does your sister do to annoy you?*

A Jaidyn: She messes up my room and plays with my toys.
Brooklyn: She hits me.

Q *What do you want to be when you grow up?*

A Jaidyn: A rock star like Hannah Montana.
Brooklyn: A soccer ball player.

Q *What do you look forward to doing once it warms up?*

A Jaidyn: Go to Grandpa's pool and swim.
Brooklyn: I want to go to the beach and swim.

Q *What do you WISH you were driving?*

A Jaidyn: A limo.
Brooklyn: A green and blue car.

Q *What's your favorite memory with Dad?*

A Jaidyn: Fishing with Daddy at Grandpa Larry's pond.
Brooklyn: I like to beat Daddy up.

Q *What is your favorite food?*

A Jaidyn: Pizza.
Brooklyn: Bisceddi, (which is pronounced spaghetti)

Q *What do you like to do for fun?*

A Jaidyn: I like to go to Oceans of Fun.
Brooklyn: I like to go to the zoo.

Q *Do you have a favorite song?*

A Jaidyn: "Best of Both Worlds" by Hannah Montana.
Brooklyn: "The ABC Song"

Q *What has been your favorite thing to do at school?*

A Jaidyn: Go to recess and walk the track with Rylie.
Brooklyn: I like to play Dinosaurs and Legos.

Driving Green

Buying green is just the first step in reducing the environmental impacts of automobile use. Your choice of vehicle is most important, but how you drive and how well you maintain your vehicle will also make a difference.

- Think ahead. Try to anticipate stops and let your vehicle coast down.
- Follow the speed limit! Driving 75 mph instead of 65 mph will lower your fuel economy by about 10 percent, and can dramatically increase tailpipe pollution.
- Avoid "jackrabbit" starts and aggressive driving. Flooring the gas pedal not only wastes gas, it leads to drastically higher pollution rates.
- When possible, plan your trips to avoid rush hour. Stop-and-go driving burns gas and increases emissions of smog-forming pollutants.
- Combine trips. Warmed-up engines and catalysts generate much less air pollution. Combining several short trips into one can make a big difference.
- Take a load off. Carrying around an extra 100 lbs. reduces fuel economy by about one percent. Take a few moments to unload your cargo area.
- If your vehicle has it, use overdrive gear at cruising speeds. When driving a manual transmission, shift up as soon as possible. Running in a higher gear decreases the rpm and will decrease fuel use and engine wear.
- Try using the vents and opening windows to cool off before you turn on the air conditioner. Air conditioner use increases fuel consumption, increases NOx emissions in some vehicles and involves environmentally damaging fluids.

AAA Approved

Yingling's meets the stringent requirements of the Approved Auto Repair Program for the AAA in all areas of customer service, facility appearance, staff qualifications and training, community reputation, equipment requirements and scope of service and repairs. Yingling's guarantees its workmanship and cooperates fully with the AAA in the investigation and resolution of disputes involving the Repair Facility and an AAA member.



Fix That Ailing Car or Replace It? We Can Help You Decide

When an aging car needs repairs, drivers often head to their nearest new car dealer. But what if you spent your down payment on your old car and made it serviceable for another year or two? Today, average car ownership is up to nine years—the longest it's been since the early 1950s.

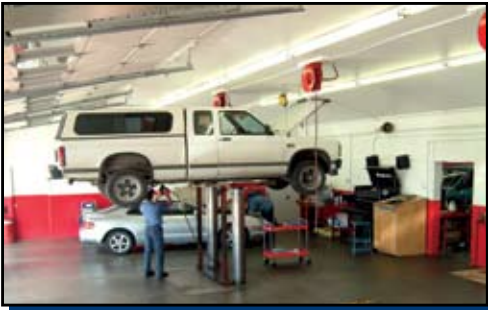
Here are some points in favor of repairing:

- More time to save for a down payment on a new car
- Lower insurance premiums
- No more major depreciation
- At least you know your old car's problems and quirks

In the end, you're the only person who can put pencil to paper and decide if it's time to buy a new car. If you're still not sure, stop by Yingling's—let one of our skilled technicians give your aging car a thorough evaluation.

It may be best to replace if:

- Your car, "Old Faithful," even if fully restored, would no longer meet your needs
- Your car needs several major repairs, such as engine and transmission overhauls
- State-of-the-art safety features and the highest possible fuel economy are important to you
- Having a new vehicle parked in your driveway means a lot to you



YINGLING'S TIPS: Presenting Brian's Top 5

Need some reasons to make sure your vehicle's air-conditioning REALLY works in the coming warm weather? Brian Yingling at Yingling's Auto Service has it all figured out for you!

Top 5 Reasons to Make Sure Your A/C Works:

1. A/C that was wimpy last Labor Day certainly hasn't fixed itself by now.
2. It's always nice to arrive at weddings in clothing that doesn't have that "I just fell into the pool with my clothes on" look.
3. The ice cream you buy for the kids on the way home from work won't seep into your leather seats (like it did last year).
4. When your windows are closed, nobody can hear you singing those Jimmy Buffett lyrics on the way to your old roommate's Hawaiian party.
5. You just need a reason to visit your best friends at Yingling's Auto Service.





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Just for Grins

- In Derby, Kansas, it is considered a misdemeanor to screech your tires while driving. This abominable act can cost you 30 days in jail.
- In Topeka, Kansas, it is unlawful to transport dead poultry along Kansas Avenue. Lesson: look elsewhere for a KFC.
- Beware if you own a bicycle in Galesburg, Illinois. The police there have no tolerance for "fancy riding."
- In order to save money on having to crop dust their streets, officials in Chico, California, have made it illegal to plant rutabagas in roadways.
- Throw it and they (police) will come. In Mount Vernon, Iowa, it's illegal to throw your Red Ryder on the highway.

KIDS' Corner



Counting Cows Car Game

Teams on the left and right side of the car count cows throughout the day on their side of the car, while trying to distract the other team from actually seeing any cows on their side. If you pass a cemetery (or boat) on your side of the car, you lose all your cow points...provided the other team sees the cemetery (or boat) and catches you! Variation: if you see a white horse after a cemetery (or boat), then you get your lost points back. The winning side gets whatever they want to eat at the next stop.

ULTIMATE CAR CARE CLUB

ONLY \$79.95!

Save more than \$279



Free Oil Change Up to 5 Quarts Oil, Lube & Filter	\$9.95 Oil Change Up to 5 Quarts Oil, Lube & Filter	Free Oil Change Up to 5 Quarts Oil, Lube & Filter	\$9.95 Oil Change Up to 5 Quarts Oil, Lube & Filter	\$25 Tire Balance
\$25 Off A Set of Tires All Major Brands	Free Pre-Winter or Spring Inspection	\$25 Off Any Purchase Over \$150	\$25 Off Any Maintenance Flush	Free Aquapel® Windshield Treatment

Cow Jokes

How does a farmer count his cows?

With a cow-culator!

What do you call a cow that has no milk?

An udder failure!

Why do cows have bells?

Because their horns don't work!

What do cows do online?

They send instant moo-ssages.

How do you keep a bull from charging?

You take away his credit card!

What do cows do to relax?

They listen to moo-sic!