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FALL 2009 NEWSLETTER

## TOPEKA'S CAR CARE PROS

### Yingling's Closes Out Summer In the Labor Day Parade

For the second year, the Yingling's staff had a great time participating in the Labor Day parade in downtown Topeka. If you were in the crowd, you might have seen us passing out candy and Yingling's T-shirts along the route.

We love that the Labor Day parade gives us a chance to see so many of our friends, neighbors and customers. We hope to carry on the tradition by parading again next year!



*Yingling's employees launch t-shirts into the crowd.*

### Yingling's and Change Bandits Raise Money for the Children's Miracle Network



This August, Yingling's sponsored KTPK 106.9 FM's Change Bandit Challenge. The morning DJs, Chris Fisher and Lani Novak, competed against each other to raise money for the Children's Miracle Network. Each DJ had a team of fundraisers who challenged the other to raise as much money as possible for the St. Francis Health Center Foundation in Topeka. The Change Bandits raised an amazing total of \$11,566.93 that will help kids get the life-saving care and services they need.

As part of the challenge, the captain of the losing team—Chris—was called on to work at Yingling's for a day and change the oil in the winning team's cars. The Change Bandits took advantage of his services on Saturday, September 12.



*Morning DJ Chris Fisher pays off his wager at Yingling's.*

We're proud to have been able to take part in this amazing fundraiser. Thank you to Country Legends 106.9 FM for the opportunity to help support the Children's Miracle Network and to all the Change Bandits for their hard work.

### Women's Car Care Clinic

Want to learn a little more about vehicle maintenance and repair? You're in luck—Yingling's will soon be offering free women's car care clinics. We'll teach you how to recognize problems and give helpful maintenance lessons. Dates and times are still being determined, so watch the website and newsletter for more details.

785.232.4451 • bying2525@aol.com

### Stocking and Glove-Box Stuffers

Treat your drivers to a Yingling's gift certificate this holiday season. They're perfect for anyone with wheels and are available in all denominations.

## Employee Spotlight

Take a quick peek into the life of one of Yingling's Auto Service's employees:

### Talon Slade Yingling

Meet Talon Slade Yingling, newest member of the Yingling family. Talon was born on September 18, 2009, weighing in at a whopping 10 lbs. 6 oz. and 21 inches long.



His family consists of proud parents Brandon and Christa Yingling and proud sisters Jaidyn, age 8, and Brooklyn, age 4. Grandpa, Brian Yingling, is pretty excited about his new grandson too!

**Q** What is the best thing about having a new baby in the family?

**A** Brandon- Finally, more testosterone!  
Jaidyn- It's the first boy.  
Brooklyn- He's sweet, and I love him.

**Q** Who picked the baby's name? Where did it come from?

**A** Christa- I picked the first name, and it was the only name we could agree on. Brandon picked the middle name.

**Q** Does the baby look more like Mom or Dad? Why?

**A** Jaidyn- He has Daddy's blue eyes.

**Q** What do you think about your new brother?

**A** Jaidyn- I think he is more like me than Brooklyn. He doesn't cry very much.  
Brooklyn- I love him. He's chunky and funky!

**Q** Do you help with the baby? What do you do?

**A** Jaidyn- I feed him a bottle and hold him while mommy eats dinner. Not that I want to, but I'll probably have to change diapers.  
Brooklyn- I feed him. I give him lots of kisses.

**Q** Do you have a nickname for your brother?

**A** Jaidyn- Ty  
Brooklyn- Baby Tally

## In the Customer's Words

Dear Yingling Family,

We purchased a new camper on July 1 and set out on an adventure to celebrate our birthdays and 30th anniversary. This camper will go down in history with the Hindenburg and Titanic, as far as disasters go.

We had nothing but trouble, that is, until we met Doug at your service center. His professionalism and great people skills were just what we needed to soothe our frazzled nerves. He dealt with us honestly, and we appreciated the attention he gave us.

If all professionals had Doug's skills, the world would be a nicer place to live in and things would get accomplished in a more-pleasant fashion.

Thank you again for all your help,  
Bill and Robin Opdyke, Lewisburg, TN

## DRIVING GREEN

### Green Myth and Fact

We all want to save money on maintenance and get better gas mileage. However, some of the money- and earth-saving tips floating around today just don't work—and some are even harmful. We've separated the true from the phony for you.

**Myth:** Your cooling system can run on all water or all antifreeze and run fine.

**Fact:** Your cooling system needs a half-water, half-antifreeze mix. Too much water will lead to a lower operating temperature and possible freezing, and too much antifreeze can cause overheating.

**Myth:** Drive at 56 mph to get the best fuel economy.

**Fact:** Though car manufacturers usually base a vehicle's gas mileage at 56 mph, that doesn't mean that you'll necessarily get the best mileage at that speed, nor will that speed always be practical. Maintain a consistent speed to get as many miles as possible out of your tank.

**Myth:** Overinflate your tires to get better gas mileage.

**Fact:** Overinflating your tires will cause them to wear faster in the middle of the tire and won't do any favors to your fuel economy. Go with the recommended level for the best results.

**Myth:** Driving closely behind an 18-wheeler protects you from headwinds, saving gas.

**Fact:** Driving closely behind an 18-wheeler puts you at risk of slamming into an 18-wheeler should it come to a sudden stop, and any gas savings from wind protection would be negligible.

**Myth:** A vehicle can run a long way on empty (not really a green myth, but a common one nonetheless).

**Fact:** Once the gas gauge hits the "E" mark, you only have about two gallons of gasoline left in the tank—maybe more, maybe less. Don't test your luck, especially as colder weather approaches.

Heard another myth you want us to verify or bust? Ask your service advisor the next time you're in the shop.

# MORE Rules of the Road Gone Ridiculous

Most Traffic Laws Make Us Safe.  
These Just Make Us Laugh.

1. In **California**, no vehicle without a driver may exceed 60 miles per hour. Of course, 59 miles per hour is completely reasonable.
2. In **Montana**, it is illegal to have a sheep in the cab of your truck without a chaperone. No word yet on whether Bessie the Cow counts as a chaperone.
3. In **Oregon**, a door on a car may not be left open longer than necessary. Necessary: giving Grandma enough time to get out of the car. Unnecessary: keeping the door open so you can hold a yard sale out of your car.
4. In **Tennessee**, it is illegal to shoot any game other than whales from a moving automobile. This, of course, is why the whale population of Tennessee has dwindled down to nothing.



## Check Out the Fall Foliage, Just Not With Your Tires



Autumn leaves are a sight to behold. However, if you behold them on the road, avoid them. When fallen leaves are wet or in piles, they're a driving hazard. A single layer of wet leaves can make braking, steering and stopping difficult. They're especially dangerous at intersections and downhill stop signs. Wet leaves can also affect acceleration. Speed through a pile on an on-ramp trying to get onto the highway, and you could fishtail.

Dry leaves seem innocent enough, but even they can compromise your safety. Leaves can conceal potholes, curbs and street markings. They can even pose a fire hazard should they come into contact with a hot muffler or tailpipe.

Drive safely this fall by avoiding leaves when possible. When you must pass over them, use caution: no sudden stops or hard acceleration. And to further prepare yourself for autumn driving, have your vehicle's tires, brakes and wipers checked at the start of the season. Be careful out there, and enjoy the colors!

## Support the Topeka Rescue Mission and help yourself at the same time!

Help out our community by purchasing a Great Neighbor fundraiser card.

**For just \$29.95, you'll get four Yingling's coupons worth \$260**, and all proceeds go to the Topeka Rescue Mission.

Ask your service advisor for details on how you can join Yingling's in becoming a GREAT NEIGHBOR!







TOPEKA'S CAR CARE PROS

2525 N. Topeka Blvd.  
Topeka, KS 66617  
(JUST NORTH OF HWY. 24)

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M-F 7:00 a.m.-5:30 p.m.

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## KIDS' Corner

Apples are available year-round, but the best buys are found from September to February. Local orchards have abundant crops this year just waiting to be hand-picked. Delicious, Gala and McIntosh are great for eating alone or in salads. Tart apples, such as Granny Smith and Jonathan, make the best pies and applesauce. A 3-pound sack of apples equals about 12 medium apples or 12 cups of sliced apples.



## Homemade Applesauce

*It's yummy either hot or cold!*

Skill Level: easy, 8 servings

### Ingredients:

- \* 3 pounds (about 12) cooking apples, peeled, cored and sliced
- \* 1/2 to 3/4 cup sugar
- \* 1/2 cup water
- \* 1 teaspoon ground cinnamon



### Directions: Remember to wash your hands!

1. In a large microwave-safe bowl, combine all ingredients, stirring well.
2. Cover bowl with wax paper; microwave 9 minutes, then stir.
3. Cover and continue microwaving 5 to 8 minutes or until apples are soft.
4. Mash apples and serve warm or cold.

### Safety Tip:

Apples should be washed before being eaten or cooked. Washing helps remove dirt, germs and any pesticides that may be on the skin. Even if you are going to peel apples, wash first! No need for detergents; just use clean water to wash fruit and vegetables.