



The last time you stopped in, did you notice anything different? We sure hope so!

Over the spring months, we remodeled our service desk and customer lounge areas. In addition to making the lobby more spacious by removing the bay window and moving the door, the new, updated design of our service desk helps our service writers – Pete and Earl – work more efficiently. That gets you in and out more quickly! However, if you decide to wait for your vehicle, our new customer lounge is welcoming and comfortable.



Our new, modern and efficient service counter.

If you haven't been in for a while, come on in and check out the new look. If you visited during construction, we appreciate your patience. Either way, we hope you like the end result. Stop by and have a cup of coffee on us!

LIKE US ON FACEBOOOK – https://www.facebook.com/yinglingsautoservice



Our new customer lounge is quiet and comfortable

BUSINESS-TO-BUSINESS

YINGLING'S HANDLES FLEET VEHICLES TOO

Most of the time in our newsletter, we talk to the customers who bring their personal vehicles to us for maintenance and repair. However, right now, we'd like to address those of you who also have work vehicles. Whether you are an independent contractor with a single panel van, or a large company with a fleet of vehicles that include cars and trucks, we can provide a customized solution that meets your business needs. We provide fleet pricing to help you manage maintenance costs and priority scheduling to minimize lost earnings due to unexpected downtime. Contact Tom at 785.232.4451 to get started!





TOPEKA'S CAR CARE PROS

YINGLING'S ROLLED OUT THE RED CARPET

Hollywood came to Yingling's Auto Service in April as we hosted our sixth annual art contest for local schoolchildren in grades kindergarten through sixth. This year's theme – Cars That Are Stars – challenged the kids to draw their favorite vehicle from TV and the movies. As always, they met the challenge with flying colors (pardon the pun)!

Entries were judged by a panel of design professionals, and a cash prize was awarded to the winner of each grade level, as well as one for Best in Show. With 176 entries received, choosing the winners was no easy task!

Not all entries could win, but we make sure that every child is recognized. Each non-winning entry is returned to its creator with a consolation prize.



We are very proud to announce the winners for this year's contest. Best in Show – Jared Kerr, Grade 5, Pleasant Hill Kindergarten – Marin Schuler, Pleasant Hill 1st Grade – Sean Miller, West Indianola 2nd Grade – Ebb Nelson, Rochester 3rd Grade – Hailey Minger, West Indianola 4th Grade – Durin Appelhanz, North Fairview 5th Grade – Erin Hebert, West Indianola 6th Grade – Dylan Wallace, West Indianola Honorable Mention – Kilyn Broxterman, Grade 3, North Fairview

The winners, their families and their art teachers were invited to an award ceremony and reception at our location on April 18th. Ralph Hipp from WIBW – Channel 13 was on hand to emcee the event, present the prizes and interview the children. If you missed the news broadcast, you can check out the video in the Kids Corner section of our website.

For the second year, our winners were chosen to be part of Topeka's First Fridays Artwalk! The framed, winning masterpieces were displayed at Brown V. Board Historic Site – 1515 SE Monroe on October 5th. Afterward, they were returned to our customer lobby where they will be on display until Spring 2013. Please stop by and view them in person!

YINGLING'S 2ND ANNUAL CUSTOMER APPRECIATION PARTY!

We hosted our second annual Customer Appreciation Party on June 9th. It was great to see all the folks that came out to enjoy the food, fun, music and prizes! This year we added a twist to the classic car show. With categories like "Coolest Paint Job," "Looks the Fastest" and Overall Favorite" – the kids were the judges!

Thank you to all who spent the day with us. We're looking forward to doing this again.

Diagnostics • Brakes • Electrical • Routine Maintenance Transmission Service • Front End • Tires • CV Joints Coolant Flush • Timing Belts • Alignments Shocks/Struts • Fleet Services • Body Shop

2012 IN REVIEW



It was a great day for a party!



YINGLING'S HELPS NEW **LOCAL BUSINESS GROW**

In the spring of 2012, Yingling's was proud to open Soldier Creek Properties, a newly constructed Morton building with a total of 7,200 square feet.

This business incubator building is perfect for new businesses that don't need a lot of space or as an interim space for offices that are growing. Up to four 1,800-square-foot units are available for lease, or spaces can be combined. The area has easy access to Highway 24 and to the downtown area.

"It's hard enough to start a business, but to start a business and have to build or purchase a building puts the process out of reach for some. I'm glad I can help other business get started," says Brian Yingling.

We are pround to have one unit leased to Mever Laboratory Inc., a company started in 1978 out of Blue Springs, MO.



YINGLING'S HELPED CREATE MIRACLES FOR A THIRD TIME

For the third consecutive year, Yingling's was proud to be the sponsor for **KTPK's Change** Bandit Challenge to raise money for Children's Miracle Network.



CONGRATULATIONS TO OUR "PICTURE THIS!" CONTEST WINNER!

We hosted a Facebook photo caption contest especially for our Facebook Fans. We asked the fans of our page to write a caption for the picture we posted and have their friends vote by "liking" their comment.

On September 1st, we announced our winner: Chris Decker with the caption, "Um, 'scuse me, could you hand me my towel?" The prize was a complimentary oil change. Congratulations Chris!

If you would like to be included in future contests, as well as "fan only" news and specials, go to our Facebook page and "like" us.



"Um, 'scuse me, could you hand me my towel?"

Tell Your Friends



We greatly appreciate your referrals. Our business is built on your recommendations to family and friends, so we're grateful whenever you pass our name along. Thanks for thinking of us!

SUPER HEROES SAVED LIVES AT 2ND ANNUAL HALLOWEEN BLOOD DRIVE

On October 31, we once again partnered with the Community Blood Center and hosted our second annual Halloween Blood Drive.

To all who pre-registered and those who were walk-ins, each donation can save three lives, so you were real super heroes this Halloween!

As our way of saying "Fang You," all victims - uh...DONORS - all DONORS received a free oil change, as well as a coupon for a free sandwich with the purchase of a large drink from Dickey's Barbecue Pit!



So glad we could COUNT on you!



 \bigotimes

YINGLING'S HELPED RABC FOR THREE YEARS RUNNING



For the third consecutive year, Yingling's hosted a fundraiser for the Race **Against Breast Cancer** (RABC), a local charity that supports Shawnee County and surrounding counties by providing breast cancer screening to women and men who would not have access otherwise. From 1 October through 19 October we donated \$5 from every service over \$25 that we

performed. With your help, we raised \$1,048 for this worthy charity. Thanks for your help!

YINGLING'S HELPED TRM FEED THOSE IN NEED

YINGLING'S 3RD ANNUAL FOOD DRIVE

Food pantry demands are rising, while donations are shrinking. That's why, for the third consecutive year, we are proud to sponsor our holiday food drive to benefit



the Topeka Rescue Mission.

From November 1st through November 30th, we donated \$5 from every service over \$25 to TRM to help them stock their shelves. In addition, we had a box located in our lobby so that our generous customers could drop off non-perishable items.

Thanks to you, we were able to donate \$1,061 to help our neighbors in need.

